

# Business

## Across

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2. **JOB**—Making one thing at a time
3. **SPECIALISATION**—Like Division of Labour
8. **INERTIA**—Difficult to move
9. **CAPITAL**—Goods used to help make other goods or services
12. **INTERDEPENDENT**—Firms depend on each other
14. **BATCH**—Combination of two production methods
15. **TQM**—Aiming for perfection
16. **KANBAN**—Japanese for signboard.
19. **IMMOBILITY**—People who are over-specialised suffer from occupational...
20. **SECONDARY**—Manufactures Goods
21. **STATISTICAL**—Method of Quality Assurance

## Down

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1. **RATIONALISATION**—reorganising for greater efficiency
2. **JIT**—Keep stock to absolute minimum
4. **CONSUMER**—Goods that go straight to the customer
5. **PRIMARY**—Produces raw materials
6. **KAIZEN**—Continuous improvement
7. **JIC**—Make sure you have enough stock with buffers
10. **LEAN**—Use as little as possible
11. **TERTIARY**—Provides services
13. **TEAM**—Work in a .... to keep workers interested
17. **ASSEMBLY**—Quick but dull line
18. **FLOW**—Making lots of identical products